

SUSTAINABILITY INITIATIVES AT SANA HOTELS

Caring and being responsible is part of SANA's DNA. We promote sustainable policies in our hotels, in accordance with our values: Quality, Trust and Care.

We are dedicated on implementing environmental initiatives that will have a lasting impact over time and in the community, with a focus on achieving environmental sustainability as a key operational driver.

We present some of the initiatives we have developed in our hotels, in the various departments:

FRONT OFFICE:

- Use and promotion of digital services with a view of reducing paper:
 - online check-in
 - tablet during (in-person) check-in
 - invoices are sent by e-mail
 - internal communication through displays
 - web app for consumption of internal services
 - digital press service (magazines and newspapers)
- Room keys in PET material and key holders in FSC¹ paper

HOUSEKEEPING:

- Recycling/separation of waste
- Textile recycling
- Use of glass cups rather than plastic ones
- Changing linens in the room at the client's request

RESTAURANTS AND BARS:

- Recycling/separation of waste
- Use of e-menus to reduce the impact of printed menus
- Internal communication through displays

KITCHEN:

- Recycling/separation of waste
- Recycling of cooking oil
- Reduction in the use of plastic materials
- Preference for suppliers certified with environmental standards
- Preference for local producers and seasonal products

¹ FSC certification ensures that products come from a well-managed forest that provides environmental, social, and economic benefits

MAINTENANCE:

- Low-energy light bulbs
- Raising awareness of the teams for energy saving
- Team awareness for water saving
- Automatic watering system
- Taps with flow reducer

SOCIOCULTURAL:

- Partnerships with institutions, such as ReFood
- Collection of plastic bottle tops for various charitable purposes
- Donations to associations (food, towels...)
- *Green Team* Ambassadors

These are some of our hotels' initiatives. We work daily to make our spaces more sustainable for a better future.



**Together for a better
tomorrow**